

# Congratulations!

Priority will be your new service provider.

Effective July 1, 2024

## **FAQs**

#### FREQUENTLY ASKED QUESTIONS



#### How can I contact Priority?

Phone: (586) 228-1200

Live Chat: Prioritywaste.com



#### Will my service day stay the same? YES

Yes, your service day will remain the same. Please have your trash, recycling, and compost out by 7 am the day of your service. Remember, you have a collection day, not a collection time.



### Will any of my services change? NO

No, Priority will perform the same services according to the contract specifications of your municipality.



#### Will my current carts be serviced? YES

Yes, Priority will service the existing carts that you are using. If you are in need of a cart repair, Contact us by phone or website.



#### What are the holidays Priority observes?

Priority observes six major holidays including Christmas, New Year's Day, Independence Day, Thanksgiving, Memorial Day, and Labor Day.

(586) 228-1200



**PRIORITYwaste.com** 

